

Malaysia

E-VOUCHER

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Truly Asia

**2D1N Room & Breakfast
at eRYAbySURIA Hot
Spring Bentong**

**2D1N-R&B-
EBent**

www.eryabysuria.com | 0124404752

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Descriptions

eRYAbySURIA Hot Spring Bentong

Product Name *: 2D1N Room & Breakfast at eRYAbySURIA Hot Spring Bentong

What will you get*:

- **Penginapan di Bilik Deluxe Triple Garden utk 3 Dewasa**
- **Minuman Selamat Datang & Snek Ringan untuk 3 Dewasa**
- **Sarapan Pagi (Bungkus) untuk 3 Dewasa**
- **Akses ke seluruh kawasan resort termasuk kolam air panas dan kolam renang**

Terms & Conditions*:

General Policy

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Rates are quoted in Ringgit Malaysia (RM) and is subject to availability

- **Rates are inclusive of 6% Goods and Services Tax (GST)**
- **Tourism Tax of RM 10.00 per room per night is not included in the rates and must be paid at the property. (Malaysian nationals and permanent residence of Malaysia are exempted from the payment of Tourism Tax under the Exemption Order.)**
- **Rates are inclusive of daily complimentary buffet breakfast for the number of adults indicated in the reservation**

Cancellation Policy

- **Non Refundable and Non Transferable**
- **No shows: Non Refundable**

Check-in/Check out

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- **Check-in time is 3pm and check-out time is 12.00pm. Please call directly to our hotel for check-in after 7pm.**
- **The hotel has the discretion to release the room if no notifications are made on late check- ins.**
- **Check-outs after 12.30 pm but not exceeding 4pm may be granted only upon request and subject to room availability and additional charges of RM50 per room.**
- **Any request for check-out after 4pm will be charged a full night stay and subject to room availability.**

Maximum Room Occupancy

- **3 Persons + 1 (Extra Bed) (or as per the stated room occupancy for certain room types)**
- **Extra Bed - Request for an extra bed will incur additional charges of RM50 per bed and are subject to individual room configuration and maximum room occupancy policy. Any request must be confirmed with the properties directly.**

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Additional Charges

- **Additional Breakfast for adult and for children between the age of 4-12 will be charged at RM13 per item.**
- **Additional charges will apply for any rooms, guests, meals and usage of hotel facilities and services that exceeds the accommodation and meals package detailed in this Reservation Confirmation.**

Smoking

- **The hotel premise is 100% smoke free except for outdoor areas and spaces. An RM100 cleaning fee will be charged to the guest account should smoking occur in the guest rooms.**

Pets

- **Pets are not allowed in any part of the premises including guest rooms.**

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Others

- **Guests will be held responsible for any loss or damage to the hotel property caused by themselves, their guests or any person for whom they are responsible.**
- **Gambling, contraband, prostitution, weapons, explosives, flammable objects, poisons, drugs, animals and pungent food are strictly prohibited on the hotel premises including hotel rooms.**
- **Cooking or any other form of meal preparation is not allowed on the hotel premises including hotel rooms.**
- **No cigarette butts, cotton buds, tampons, sanitary pads or any other material, other than toilet paper may be flushed down the toilet. Charges will occur for any blockage.**

Other General Policies and Terms & Conditions are as stated in the Reservation Confirmation, Tax Invoices and other Relevant Documents/Notices made available to Guests.

How to Redeem Deals & Vouchers*:

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Sah selama 24 Bulan (2 tahun)

- **Tarikh tempahan bermula dari 20 Jan 2021 sehingga 20 Jan 2023**
- **Tempahan mesti dibuat lebih awal (10 hari) dan tertakluk pada kekosongan bilik.**
- **Sah pada Cuti Umum dan sepanjang musim Cuti Sekolah dengan caj tambahan sebanyak RM50 satu bilik/ satu malam.**
- **Anda diminta untuk memeriksa kekosongan bilik sebelum membuat tempahan.**
- **Untuk membuat tempahan, anda boleh menghantar nama penuh, emel, alamat penuh, nombor telefon, tarikh daftar masuk, tarikh daftar keluar, lokasi pilihan dan lampirkan baucar melalui:**

Whatapps: 0124694752; 0124594752

Emel - sales@eryabysuria.com; reservation@eryabysuria.com

- **Baucar mesti ditunjukkan semasa daftar masuk dan tidak boleh ditukar dengan wang tunai.**

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- Pembayaran yang dibuat tidak akan dikembalikan sekiranya baucar dibatalkan atau tidak digunakan.
- Pihak pengurusan berhak untuk mengubah, mengubah, menghapus, atau menambah syarat-syarat ini, atau menarik balik baucar pada bila-bila masa tanpa pemberitahuan terlebih dahulu.
- Setiap tempahan yang sudah dibuat dan disahkan tidak boleh dibatalkan, dipinda tarikh dan lokasi. Pastikan anda memilih tarikh dan lokasi yang tepat sebelum membuat tempahan.

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